



SEPT/OCT 2023
NEWS



BROADBAND



HDTV



VOICE



SECURITY
TN Cert #C-0026

IQMAX and IQMAX+

The smart ways to manage your Wi-Fi Network.

Your Twin Lakes internet service and our new Worry Free GigaSpire router plans give you the power to optimize your network experience.



FEATURE	IQMAX	IQMAX+
Create profile; add name and image	✓	✓
Add/remove devices to each profile	✓	✓
Manually turn a profile off or on	✓	✓
Schedule offline times — all days	✓	✓
Schedule offline times by individual day	✓	✓
Filter content by category		✓
Filter content by application (allow or block)		✓
Filter content by website (allow or block)		✓
View approximate usage per profile		✓
Receive notifications		✓
Add time limit to application per day		✓
Enable/disable Safe Search		✓
Enable/disable YouTube Restriction		✓
Content filter VPN/Proxy		✓

With the IQMAX app you may:

- **Check your internet speed**

Run bandwidth tests to monitor network performance and prioritize devices.

- **Set up a guest network** Keep your home network secure by setting up separate access for guests.

- **View and manage network devices** Track bandwidth use and pause or disconnect devices.

- **Set parental controls** Create routines for scheduled downtime.

You can unlock additional IQMAX+ parental control and security features for only \$3.99 per month.

*IQMAX and IQMAX+ app for network management and security compatible with GigaSpire Router only.

Up your GIG game!

If you're frequently experiencing slow or interrupted service, it may be that you've outgrown your bandwidth needs. It can really bog things down when you add people and devices to your network. Upgrade your speed at no additional cost for six months!

*For residential customers only. Some restrictions may apply.



800.644.8582 | twinlakes.net





Intern Casey Stafford with
Shane Heupel, Chief
Technology Officer.



Intern Connor Denney with
Daniel Nash, Information
Technology Manager.

Summer Internship Program

Twin Lakes would like to congratulate Casey Stafford and Connor Denney on their completion of the Twin Lakes Summer Internship Program in our Technology Department. Each student gained knowledge and experience in the field they plan to study and pursue further in their education.

We would like to congratulate them on their accomplishments and wish them the best throughout their education, as well as their careers.

Fall Bucket List

- ☐ Drink apple cider 
- ☐ Make a “thankful for” list
- ☐ Decorate for Fall
- ☐ Light a Fall candle 
- ☐ Go on a nature hike
- ☐ Do a random act of kindness
- ☐ Have a bonfire
- ☐ Make a pie 
- ☐ Make s’mores
- ☐ Go to a pumpkin patch
- ☐ Make hot cocoa 
- ☐ Jump in a pile of leaves
- ☐ Carve a pumpkin
- ☐ Roast pumpkin seeds 



Upcoming Holiday Closures

Twin Lakes offices will be closed for the following upcoming holidays:

- **Labor Day** — Monday, September 4th
- **Veterans Day** — Friday, November 10th
- **Thanksgiving** — Thursday, November 23rd
- **Christmas** — Monday, December 25th and Tuesday, December 26th
- **New Year’s Day** — Monday, January 1st

