

# TWIN LAKES TV OVERVIEW

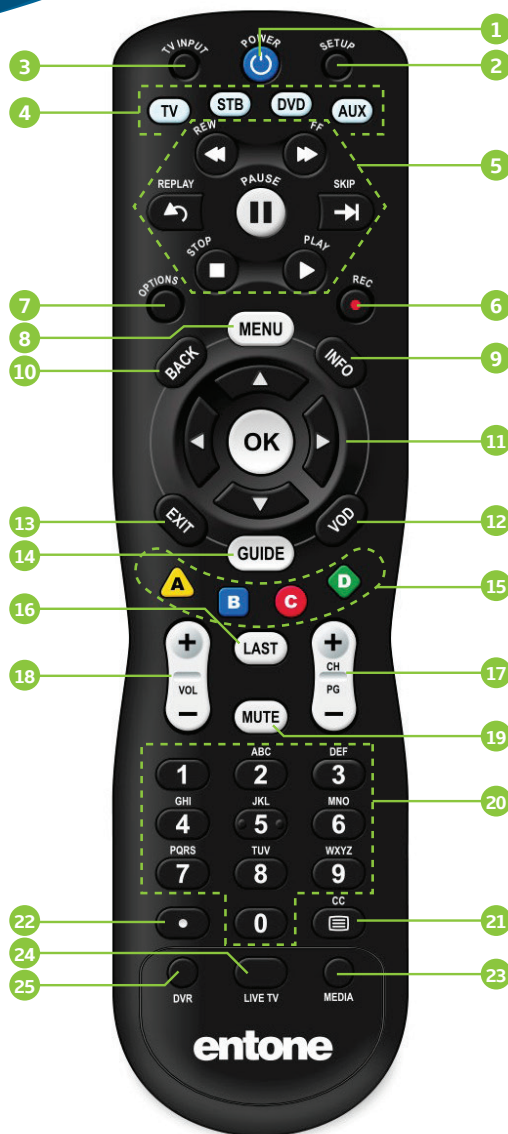
Detailed tutorials videos  
are also available on  
[www.twlakes.coop](http://www.twlakes.coop)  
under Support.



# NOVA Remote Control

Button	Description
3) <b>TV/INPUT</b>	Changes the current A/V input of the selected device programmed (i.e. TV or AU X)
4) <b>DEVICE CONTROL</b>	TV: Select to control TV (if programmed) STB: This button is pre-programmed to control the set top box DVD: Select to control DVD (if programmed) AUX: Select to control another device (if programmed)
7) <b>OPTIONS</b>	Provides additional options for certain on-screen menu or highlighted item
8) <b>MENU</b>	Displays on-screen menu or home screen
10) <b>BACK</b>	Goes back one level within menus
13) <b>EXIT</b>	Exits the current menu item or back to LIVE TV
14) <b>GUIDE</b>	Displays the on-screen program guide
16) <b>LAST</b>	Changes channel to the previously viewed channel
18) <b>VOL +/-</b>	Increases or decreases TV volume
22) <b>DOT</b>	Used when entering a period in certain channels Displays on-screen keyboard for certain applications
24) <b>LIVE TV</b>	Feature enabled by Twin Lakes (contact Twin Lakes for details)
25) <b>DVR</b>	Feature enabled by Twin Lakes (contact Twin Lakes for details)

Please note: not all remote features may be available. Full remote guides are available on [www.twlakes.coop](http://www.twlakes.coop) under Support.

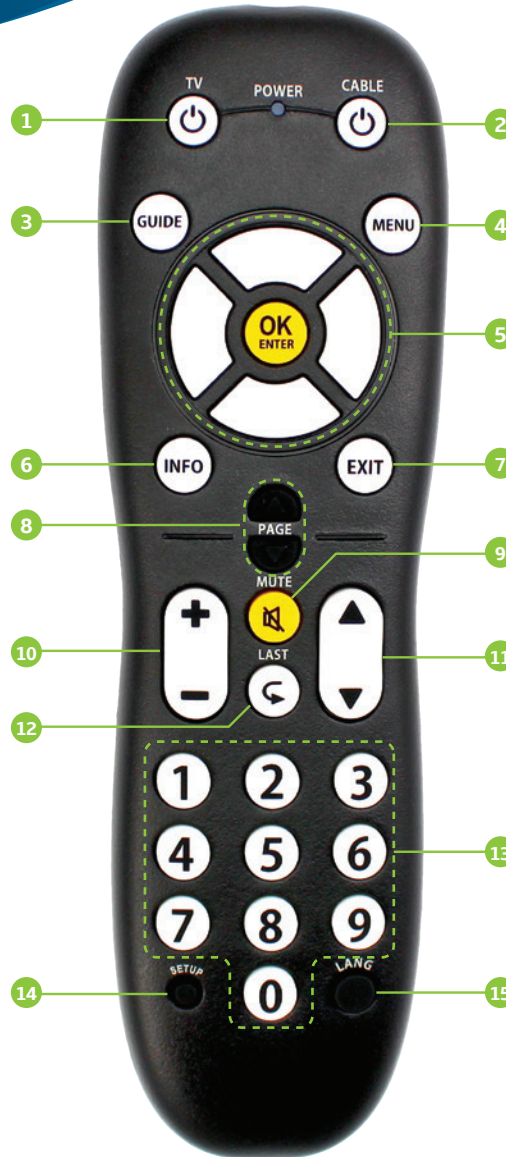


Button	Description
1) <b>POWER</b>	Switches the power on/off for the current selected device switches STB to power on or standby mode
2) <b>SET UP</b>	Set up remote for TV
5) <b>TRANSPORT KEYS</b>	Controls video program for LIVE TV/DVR/VOD REPLAY: Goes back approx. 30 seconds REW: Rewinds video FF: Fast forwards video SKIP: Advances ahead in 30 second increments PAUSE: Pauses video PLAY: Plays video or resumes a paused program STOP: Stops playback of video
6) <b>REC</b>	Starts or stops recording a program
9) <b>INFO</b>	Displays on-screen information about the current TV/VOD/DVR program
11) <b>NAVIGATION ARROW KEYS</b>	Navigates within the on-screen guide/menus OK: Executes the currently selected menu option LEFT/RIGHT: Rewinds/Fast forwards video
12) <b>VOD</b>	Feature enabled by Twin Lakes (contact Twin Lakes for availability)
15) <b>SHORTCUT</b>	Color-code buttons correspond to certain features that are enabled by Twin Lakes (contact Twin Lakes for details) MEDIA = YELLOW VOD = BLUE DVR/PVR = RED DTV/LIVE TV = GREEN
17) <b>CH/PG</b>	Changes channel up/down or pages up/down within the on-screen program guide
19) <b>MUTE</b>	Turns TV volume on/off
20) <b>NUMBER KEYS</b>	Allows direct access to specific channels and menu items
21) <b>CC</b>	Toggles closed captioning on/off
23) <b>MEDIA</b>	Feature enabled by Twin Lakes (contact Twin Lakes for details)

# PULSE Remote Control

Button	Description
1) TV POWER	Turns TV on/off
3) GUIDE	Displays program guide
6) INFO	Displays info for currently selected program
8) PAGE ARROWS	Page up or down in lists and the interactive program guide
10) VOLUME CONTROL	Volume control
12) LAST	Recall the last channel you were watching
14) SETUP	Hold for 3 seconds to enter setup

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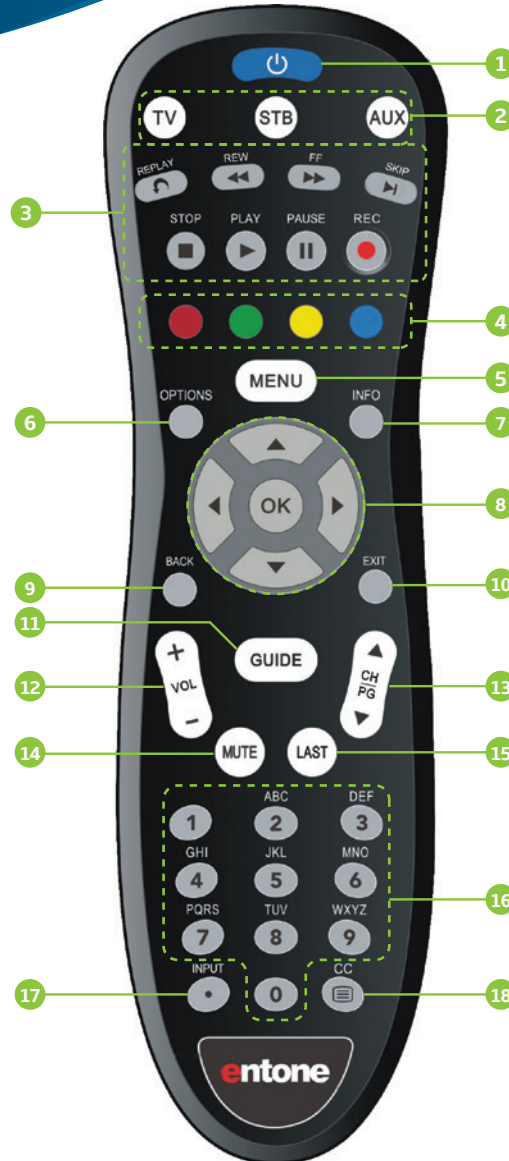


Button	Description
2) CABLE POWER	Turn set top box on/off
4) MENU	Displays main menu
5) ARROW KEYS & OK/ENTER SELECTION	Navigate and select on-screen choices
7) EXIT	Exit the current menu and returns to current program
9) MUTE	Controls and mutes TV volume
11) CHANNEL NAVIGATION	Use buttons to navigate up or down in the program guide
13) NUMBER KEYS	Directly select a channel or enter options
15) LANGUAGE KEY	Toggles closed captioning on/off

# ENTONE Remote Control

## Button Description

3) <b>TRANSPORT KEYS</b>	Controls video program for LIVE TV/DVR/VOD REPLAY: Goes back approx. 30 seconds REW: Rewinds video FF: Fast forwards video SKIP: Advances ahead in 30 second increments PAUSE: Pauses video PLAY: Plays video or resumes a paused program STOP: Stops playback of video
6) <b>OPTIONS</b>	Provides additional options for certain on-screen menu or highlighted item
9) <b>BACK</b>	Goes back one level within menus
11) <b>GUIDE</b>	Displays the on-screen program guide
12) <b>VOL +/-</b>	Increases or decreases TV volume
14) <b>MUTE</b>	Turns TV volume on/off
17) <b>TV/INPUT</b>	Changes the current A/V input of the selected device programmed (i.e. TV or AU X)



Button	Description
1) <b>POWER</b>	Switches the power on/off for the current selected device switches STB to power on or standby mode
2) <b>DEVICE CONTROL</b>	TV: Select to control TV (if programmed) STB: This button is pre-programmed to control the set top box AUX: Select to control another device (if programmed)
4) <b>SHORTCUT</b>	Color-code buttons correspond to features that are enabled by Twin Lakes (contact Twin Lakes for more details)
5) <b>MENU</b>	Displays on-screen menu or home screen
7) <b>INFO</b>	Displays on-screen information about the current TV/VOD/DVR program
8) <b>NAVIGATION</b>	ARROW KEYS: Navigates up, down, left and right within the on-screen guide or menus OK: Executes the currently selected menu option
10) <b>EXIT</b>	Exits the current menu item or back to LIVE TV
13) <b>CH/PG</b>	Changes channel up/down or pages up/down within the on-screen program guide
15) <b>LAST</b>	Changes channel to the previously viewed channel
16) <b>NUMBER KEYS</b>	Allows direct access to specific channels and menu items
18) <b>CC</b>	Toggles closed captioning on/off

Please note: not all remote features may be available. Full remote guides are available on [www.twlakes.coop](http://www.twlakes.coop) under Support.

# Guide Overview

## Using your Remote

Your remote has different functions depending on the application (**Guide**, **DVR**, etc) that you're using on your set-top box. Below are some general remote operations that aren't specific to particular applications.

## Navigating

In this user guide, the action "press" refers to pressing a key on your remote, for example, "press **Menu**". The action "select" means to use the **▲**, **▼**, **◀**, and **▶** keys on your remote so that the specified area is highlighted, at which point you'll normally press **OK** to complete the task.

## Navigating the Guide

While the **Guide** is displayed, you can use your remote to find channels in the following ways:

- Enter the channel number directly using your remote.
- Press **◀** and **▶** to scroll through the **Guide** forward and backward in time.
- Press **▲** and **▼** to scroll to different channels.

## Tuning to a Channel

To tune to a channel while the **Guide** is displayed, press **▲** and **▼** to scroll to different channels, select a channel, press **OK** to preview the program that will be showing on the upper-left corner of your TV screen.

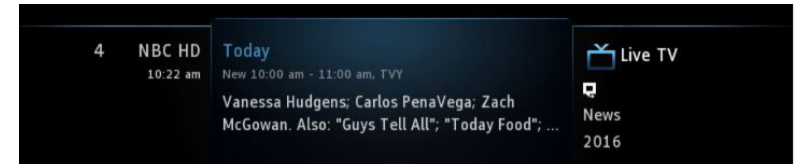
## Changing the Guide Filter

While the **Guide** is displayed, you can press the **Guide** to cycle through available **Guide** filters. Examples of the filters include:

- **All** displays all channels.
- **Subscribed** displays only subscribed channels.
- **SD** displays only standard definition channels.
- **HD** displays only high definition channels.
- **Favorites** displays a list of favorite items that you optionally create using the Favorites application. You can create more than one favorites list.

## Viewing the Infobar

In many screens, when viewing a program or movie, or after selecting its name, you can press **Info** to view more information about the item. You can press **info** a second time to view a more detailed program description (if available):



When viewing the Info screen, you can press **▲** and **▼** to change to adjacent channels. The information in the Infobar is updated for the displayed channel.



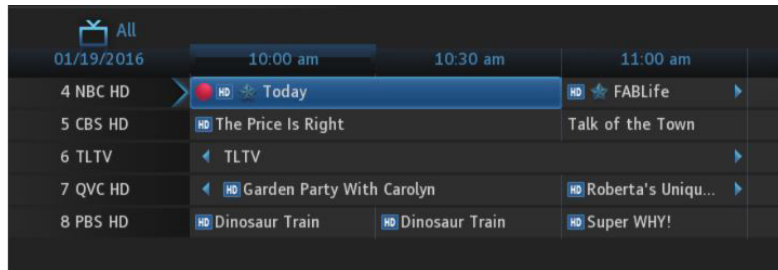


# Whole Home DVR

## Recording a Live Program

To record a live (presently broadcasting) program, do this:

1. Open the **Guide** application.
2. Select the program you want to record, then press **REC** (record).
  - appears next to the program as shown below, and the program is being recorded:

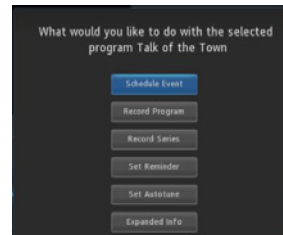


**Note:** You can record 3 channels at one time, while watching the 3rd recording.

## Scheduling a Recording

To schedule the recording of a single program or episode that starts in the future, do this:

1. Open the **Guide** application.
2. Select the program you want to record, then press **OK**. A list of options appears.
3. Select **Record Program**, then press **OK**. The options close, and the record icon ● appears next to the program.



## Viewing a Recorded Program

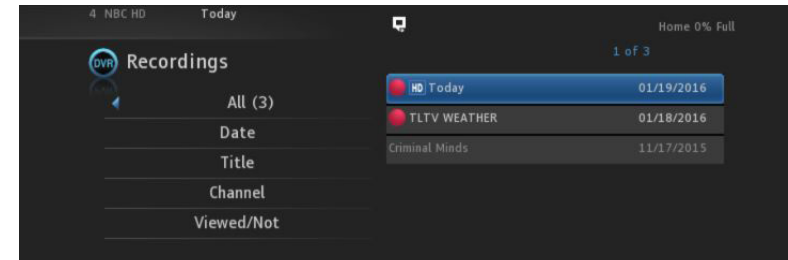
To view a recorded program, do this:

1. Open the **DVR** application.
2. Select **Recordings**:



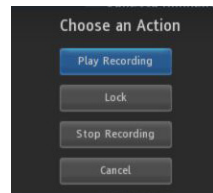
The  icon represents the item is part of a series recording.

3. Press **►** to move to the pane showing all recorded programs. Note the change of **Recordings** pane:



4. Optionally, you may select one of the sort options (Date, Title, Channel, Viewed/Not), then press **OK**. Select the program you want to watch, then press **OK**.

5. Select **Play Recording**. The recording starts playing.



Notes from Twin Lakes:

Twin Lakes TV PIN # \_\_\_\_\_



800.644.8582

[www.twlakes.coop](http://www.twlakes.coop)

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